



## Physical Security Service Assurance for College and Universities

For colleges and universities, video surveillance provides a viable security solution for reviewing incidents, identifying perpetrators and delivering information in real time to first responders. In addition, experts project investments in video systems will continue to grow annually. The ongoing evolution to IP video surveillance requires new ways to ensure the stability of the underlying video systems; at the same time, the size and complexity of these systems is growing, making manual service an ineffective and costly burden for users. While most organizations focus heavily on managing video content, they do not realize the importance of managing their video infrastructure until problems arise and costs escalate.

This challenge was the impetus behind the development of STANLEY IntelAssure™, Powered by Viakoo – the first automated solution for cost effective and proactive management of IP video network infrastructure.

In a college or university campus, security challenges are multiplied. The environment is more complex and tends to encompass a large geographical area, including multiple facilities and in some cases multiple campuses, as well as student residential buildings, parking areas, lobbies and more. Within these boundaries, large crowds of people, including students, professors, employees and visitors moving between buildings, with activity occurring on campus more or less around the clock.

To create a secure environment, most colleges and universities utilize a combination of modalities that may include video surveillance along with access control, visitor management and guard services. While all of these are essential contributors to safety, only video surveillance provides visual documentation of all activities and incidents on the site. Ensuring the safety of all stakeholders, especially students, requires active surveillance, and colleges and universities are increasingly relying on video systems for just this purpose. Yet the video stream is itself a combination of systems and processes, the failure of any one of which can result in missing video. The network may include cameras at the





edge, VMS and other software, networking infrastructure, hard drives for recording and more. Spot-checking the system will not identify degrading components or other developing problems. When the video infrastructure is not working, risk levels rise instantly – not only to individuals, but also to property and to the school itself.

With STANLEY IntelAssure, organizations can dramatically reduce the cost of ensuring that video systems continue working properly 100% of the time, and significantly reduce the risk that video is missing when it is needed for documentation or review. Without STANLEY IntelAssure, colleges and universities rely on both in-house staff and contracted integrators to check, maintain and service their video surveillance systems. The costs associated with the time-consuming process of manually identifying problems and paying staff or contracted integrators to go onsite to troubleshoot or provide their recommendations can rise rapidly – and when a problem prevents the video system from functioning there is a lack of situational awareness, video is not being archived, investigations are negatively impacted and as a whole the organization is at a higher risk. The longer the video is down, the greater the risk.

---

THE SOFTWARE ASSESSES EACH UNIQUE VIDEO STREAM, DETECTS AND ANTICIPATES INTERRUPTIONS OR DECAYS THAT CAN CAUSE A GAP IN THE STREAM, AND ALERTS MANAGEMENT WITH ACTIONABLE INFORMATION ON HOW TO QUICKLY SOLVE THE PROBLEM.

---

When installed to protect a surveillance system, STANLEY IntelAssure automatically delivers a complete set of updated Quality of Service metrics at a user-defined interval for visibility and insight into the network's behavior, using data visualization and diagnostic graphing to increase understanding and promote prevention of problems. Information can be viewed on smartphones, tablets and PCs.

The software assesses each unique video stream, detects and anticipates interruptions or decays that can cause a gap in the stream, and alerts security or IT departments with actionable information on how to quickly solve the problem. Expert live assistance is a quick call or click away at all times, helping to get any questions or issues resolved quickly.

For any college or university, there is no longer any need to accept the potential risks created by missing video. With its unique proactive/preventive approach of identifying and assessing potential problems before they lead to real losses, STANLEY IntelAssure can significantly reduce these risks at lower cost and with higher effectiveness.



Learn more about STANLEY IntelAssure at [stanleysecurity.com/intelassure](https://stanleysecurity.com/intelassure)



**IntelAssure™**  
Powered by Viakoo