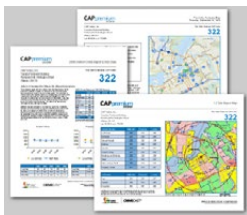


## Power your business with STANLEY

### CAP Index CRIMECAST Reports - NEW!

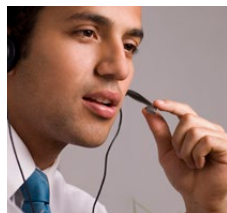


STANLEY provides our customers access to CAP Index CRIMECAST Reports, which provide valuable information for over 20 industries. These reports can help provide insight to companies looking to minimize a broad range of losses, including shrink, general liability, fraud lawsuits, and crimes against persons and

property. Make security decisions based on objective, reliable and consistent location-specific information.

**Get the information you need to protect your business.**

### Technical Assistance Center (TAC)

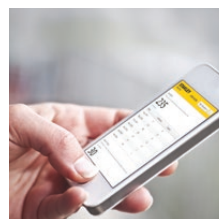


STANLEY offers support through our Technical Assistance Center (TAC). Call our TAC team through our support line and get help with troubleshooting system issues and get technical support relating to your security system. STANLEY Technical Specialists are always available 24/7 to answer questions on operating your system

and to perform minor troubleshooting. The service can be provided on most types of intrusion alarms, fire alarms and video systems.

**Get the service you need, when you need it.**

### STANLEY eServices



**Full visibility and insight for all types of systems in the palm of your hand.**

#### ■ Account Management

Top-down view of your account through your personal dashboard page. Real-time notifications, customized reporting and Performance Scorecard stats to effectively manage your business.

#### ■ Installation

Keep up-to-date on pending and completed installations with status updates, project notes and associated documentation – all online.

#### ■ Service

Stay on top of your service calls with the real-time location of your service technician en route, estimated time of arrival, resolution information and all associated documentation.

#### ■ Monitoring

View and manage all alarm, audio, video and access control system activity on your account with live video viewing and associated documentation.

#### ■ Billing

View all contracts, invoices and associated documentation with the ability to pay online.

There are two easy ways to  
request more information:



Visit [stanleycss.com/2GSunset](http://stanleycss.com/2GSunset)



Call STANLEY at 855-242-5290

## Fire Alarm Test & Inspections



From NFPA Fire Codes to UL Certificates to Insurance Requirements STANLEY Security will assist you in meeting all your compliance requirements. Don't get caught with an inoperable fire alarm system - STANLEY provides you the ability to schedule on-going testing on your fire system to help to ensure it is functional and performing as it should in the event of an emergency.

**For peace of mind for as little as \$15 a month, STANLEY will:**

- Check communication link to the STANLEY ProtectionNet™ Customer Service Center
- Check alarm panel battery and fuses, if applicable
- Check all alarm panel connections and visually inspect all alarm system components and devices
- Check all annunciators and keypads for proper operation
- Perform a functional test of notification devices (horns, strobes, etc) and all initiating devices (pull stations, smoke detectors, water flow switches, etc)
- Provide documented test and inspection results for your records
- Inspect on a monthly, quarterly, semi-annual, or annual basis based on your needs

## Preventative Maintenance



STANLEY can provide assurance that your security systems are operating at their peak with our comprehensive preventative maintenance program. By inspecting your systems on a scheduled basis, you avoid system downtime in the event a component fails.

STANLEY Preventative Maintenance plans cover all types of protection systems including intrusion alarms, video systems, access control systems and integrated solutions; all customized to your needs.

**Protect your system investment and avoid unexpected costs!**

- Visual inspection of devices
- Walk-test of system components
- Cleaning of devices as needed
- Verification of communication link
- System training
- Monthly, quarterly, semi-annual and annual frequency inspection options available

## Service Plans



Let STANLEY help you eliminate unbudgeted service expenses by selecting a service plan that is right for you. Our comprehensive service plans offer you the peace of mind that your system will be serviced promptly to minimize downtime and repair cost. Plans can be customized to offer the ideal coverage for equipment

costs, labor costs and service response times for all types of protection systems including intrusion alarms, fire alarms, video systems and access control systems.

**Sign up today to avoid unbudgeted service expenses!**

- **Standard Service Plan**
  - Monday-Friday, 8am-4pm
  - Covers labor and equipment costs
  - Batteries and lift rentals included
- **Premium Service Plan**
  - 24x7, 365 days a year
  - Covers labor and equipment costs
  - Batteries and lift rentals included
- **Parts Only Service Plan**
  - 24x7, 365 days a year
  - Covers equipment costs
  - Batteries and lift rentals included
- **Labor Only Service Plan**
  - Monday-Friday, 8am-4pm
  - Covers labor costs
- **Priority Response Service Plan\***
  - 4 hour response, 24x7, 365 days a year
  - Covers labor and equipment costs
  - Batteries and lift rentals included

**STANLEY offers a full suite of services that help save you time and money, while also providing valuable insight into your security activities and industry information.**

## STANLEY Convergent Security Solutions