



## Software Solutions Group (SSG)

STANLEY Security strives to make implementing and maintaining an integrated security solution on campus as easy and seamless as possible. The STANLEY **Software Solutions Group (SSG)** streamlines the process of implementing a new system by managing system planning and programming, custom system integration and design, deployment and installation, management of system upgrades, preventative maintenance, and ongoing, 24 hour technical support as needed to ensure your system runs smoothly and meets your school's security needs for years to come.



Let the STANLEY Software Solutions Group manage and maintain your school's integrated security platform, from the initial system planning and implementation, to 24 hour ongoing technical support and preventative maintenance.



## Planning and Programming

Planning, programming, and customizing systems on your own, without having dedicated resources, can be an overwhelming task. STANLEY Security handles system implementation every step of the way, from system planning and integration, to designing custom interfaces with your current systems, so your solution runs smoothly.

- Complex system planning and integration
- Remote system programming
- Enterprise deployment and complex system installation
- Custom interfaces to business systems such as HR databases, enterprise credential card systems, and more
- Administer access control and IT databases
- Database conversions and consolidation

## Updates, Upgrades and Maintenance

Supporting and maintaining integrated systems can require a lot of time, effort, and resources with highly advanced and specialized skill sets. STANLEY Security manages the ongoing maintenance of your system to ensure your system is updated and running efficiently.

- Advanced software support
- Preventative maintenance and system health checks
- Modifications to existing interfaces and custom reports
- Software update and upgrade planning and implementation
- Ongoing programming changes and support

## Technical Support

Without support, it can be challenging to troubleshoot and resolve technical system issues. STANLEY Security's certified technical specialists are available to support your system when you need it most.

- Remote or onsite technical diagnostics and troubleshooting
- Programming issue resolution
- After hours support

877-774-5886 | [www.stanleycss.com](http://www.stanleycss.com)



## Let STANLEY SSG Help You

**Save time** STANLEY responds quickly with phone and email support

**Save money** STANLEY's team manages your software system and provides remote desktop support, so you don't have to

**Reduce down time** STANLEY dedicates resources to working quickly and efficiently on your system

**Stay updated** STANLEY ensures your system is up to date by supporting regular system updates

**Improve efficiency** STANLEY works directly with manufacturers on your behalf, and strives to solve any issues that arise

**Leverage experience** Utilizing STANLEY's degreed engineers, you can leverage our over 50 years of experience, knowledge, and expertise:

- Lenel® Master Certified
- Honeywell® Pro-Watch® Certified
- Software House® Certified
- Genetec® Certified
- Microsoft® Certified
- Certified Database Developers
- MS SQL & Oracle® Database Expertise